



Helping the
unsung heroes
of aviation live
their best lives



together
4safety





The Top 3 Cabin Crew Challenges



**Unruly
Passengers**



**Staffing
Challenges**

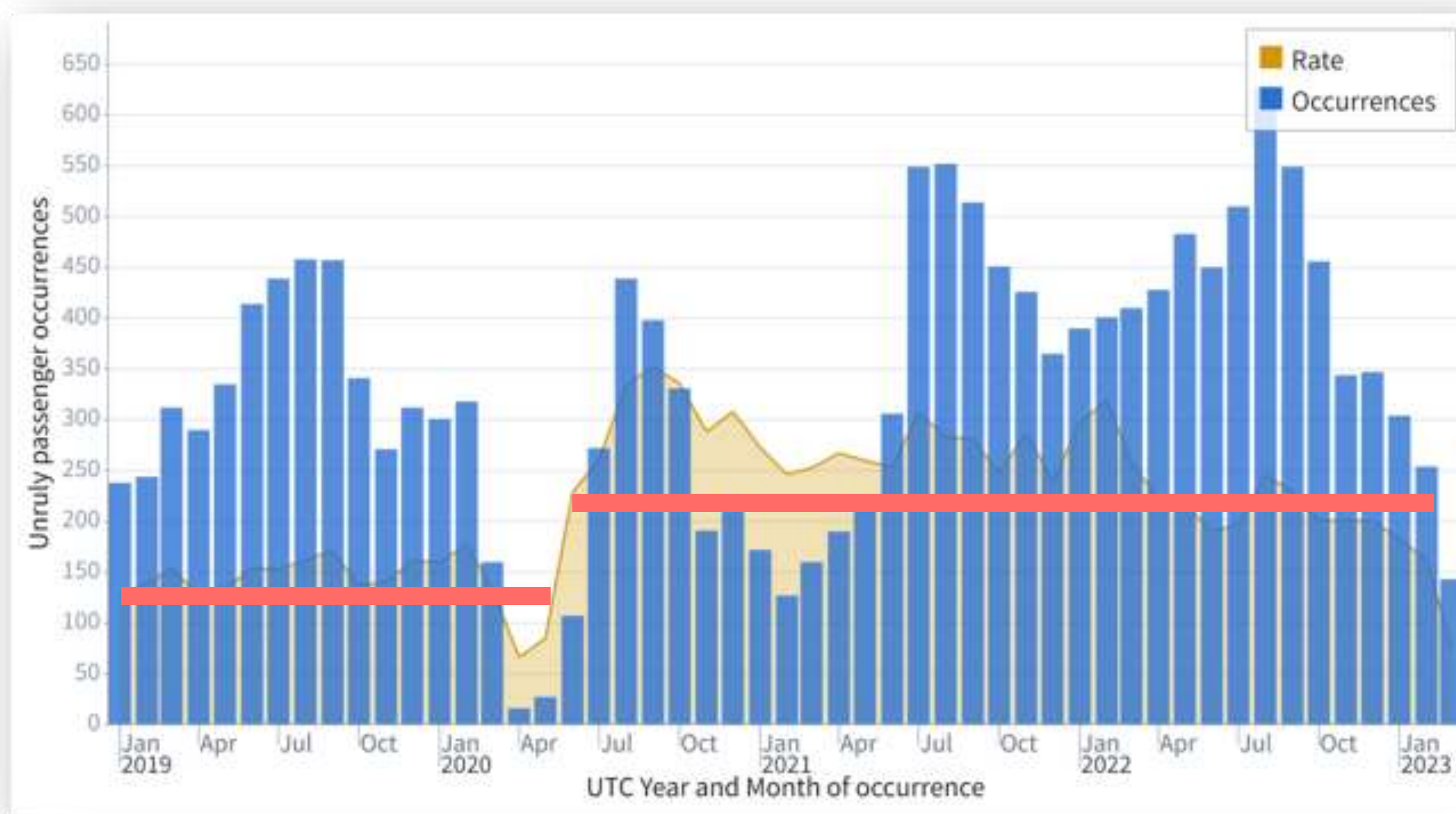


**Cabin Safety
Issues**

Unruly Passengers

An increasing problem in numbers and severity

The addition of stressors onto post COVID life



EASA - Promoting Unruly Pax Since 2019

But has it made things any better?



2019 - Not on my Flight



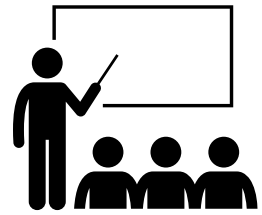
2022 - Ready to Fly



2023 - Fly Right



What else can we do to reduce the risk?



Training

- Deconfliction and Passenger Behaviour Management
- Restraint Training?
- Resilience and teamwork



Collaboration

- Improving the passenger journey to reduce stressors
- Behaviour management
- Early intervention



Staff Support

- Make reporting easy
- Support staff mentally and with the legal process after an event
- Wellbeing long term

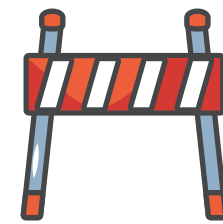


Enforcement

- Deconfliction and Passenger Behaviour Management
- Restraint Training?
- Resilience and teamwork



Solving staffing challenges



Understand the challenge and the barriers to people joining aviation



Help create organisations young people want to work for



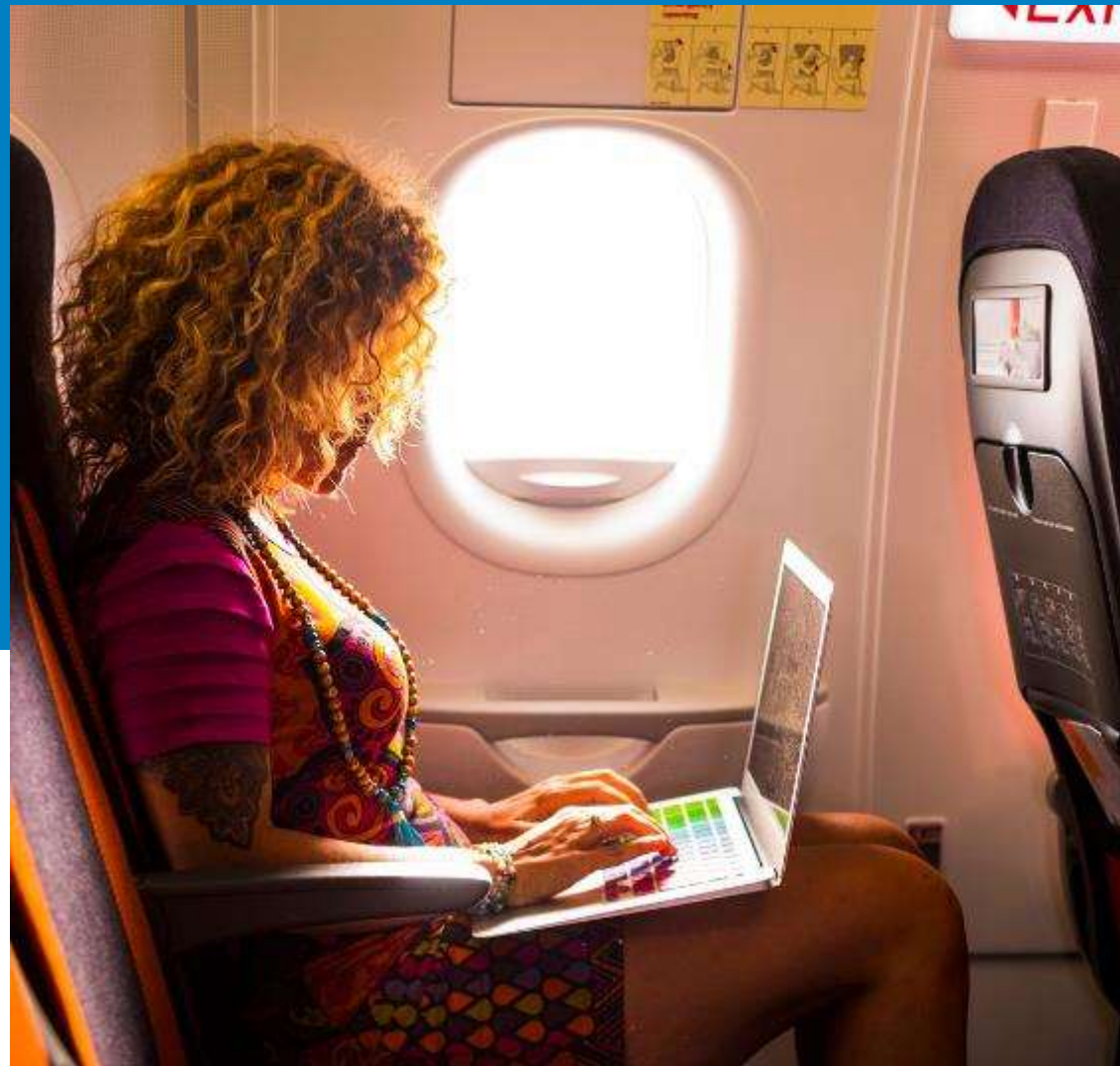
Increase diversity and inclusion



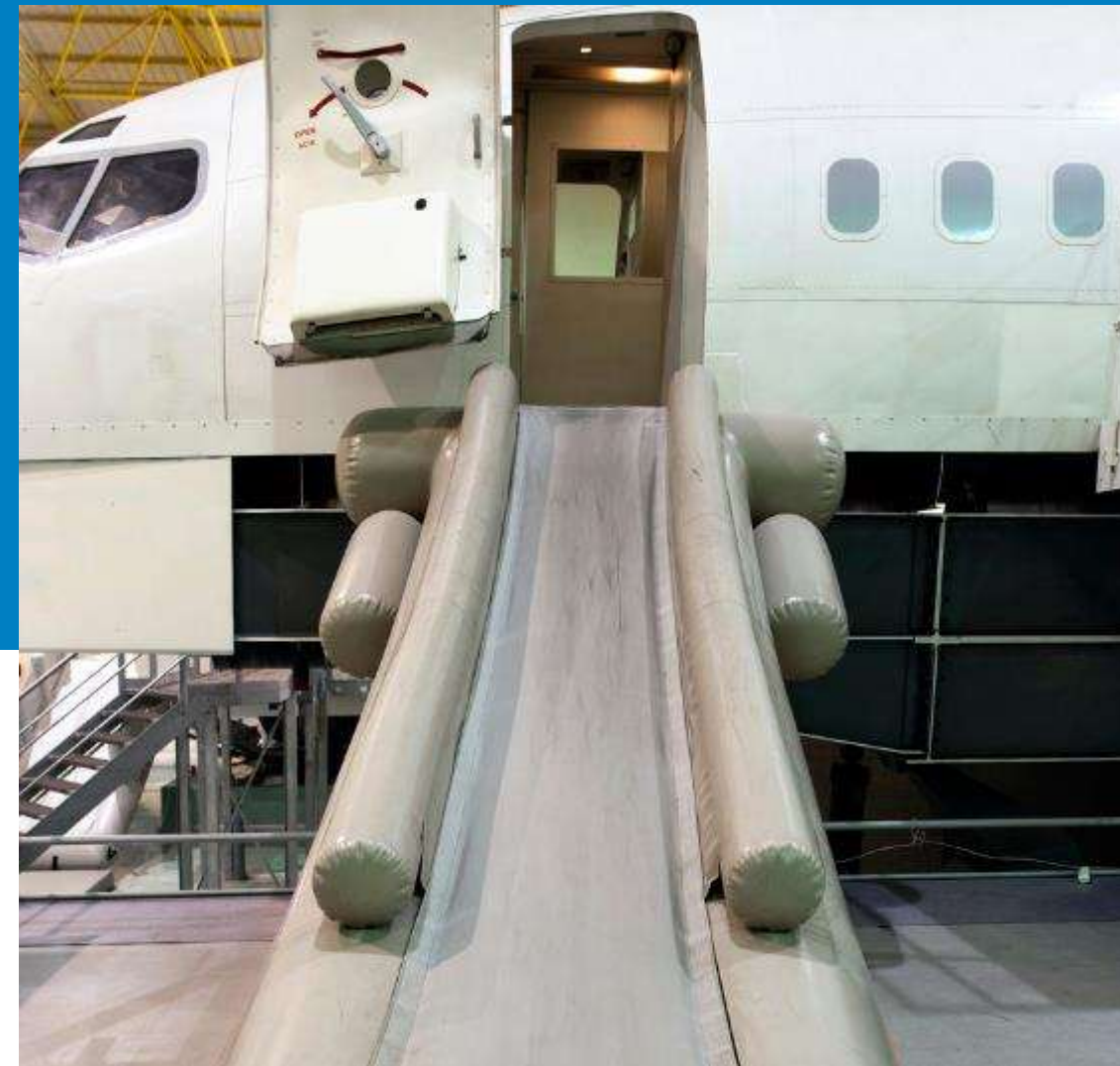
Promote long-term meaningful career pathways

HELP AVIATION LOOK LIKE A GOOD CAREER

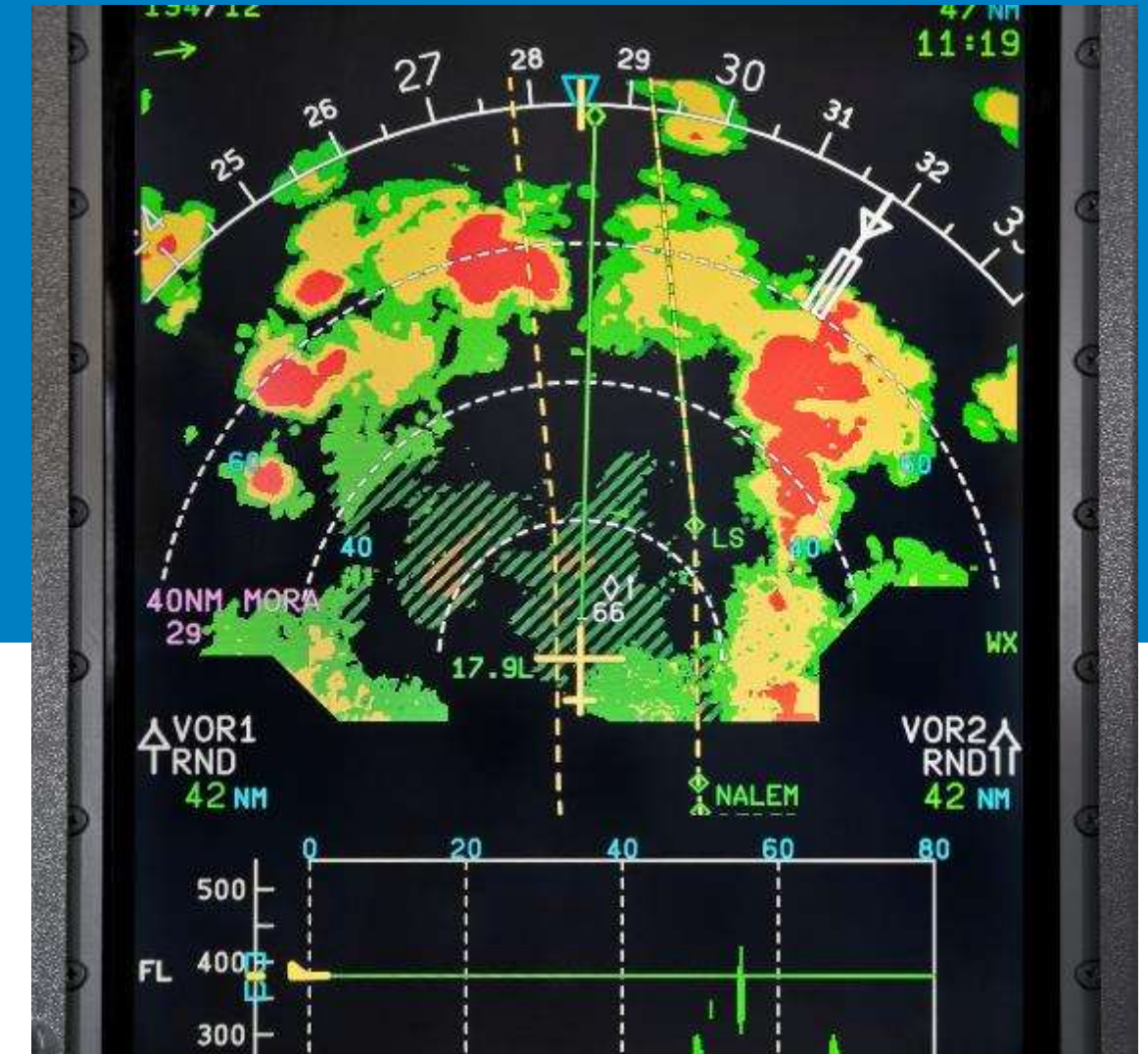
Cabin Safety Topics



**Lithium
Battery Fires**



**Evacuation
and Bags**



**Turbulence
Injuries**



Key Takeaway

Training what the rules require is one thing - the bigger challenge is how we train individual resilience and build excellent teams who support each other

Questions?